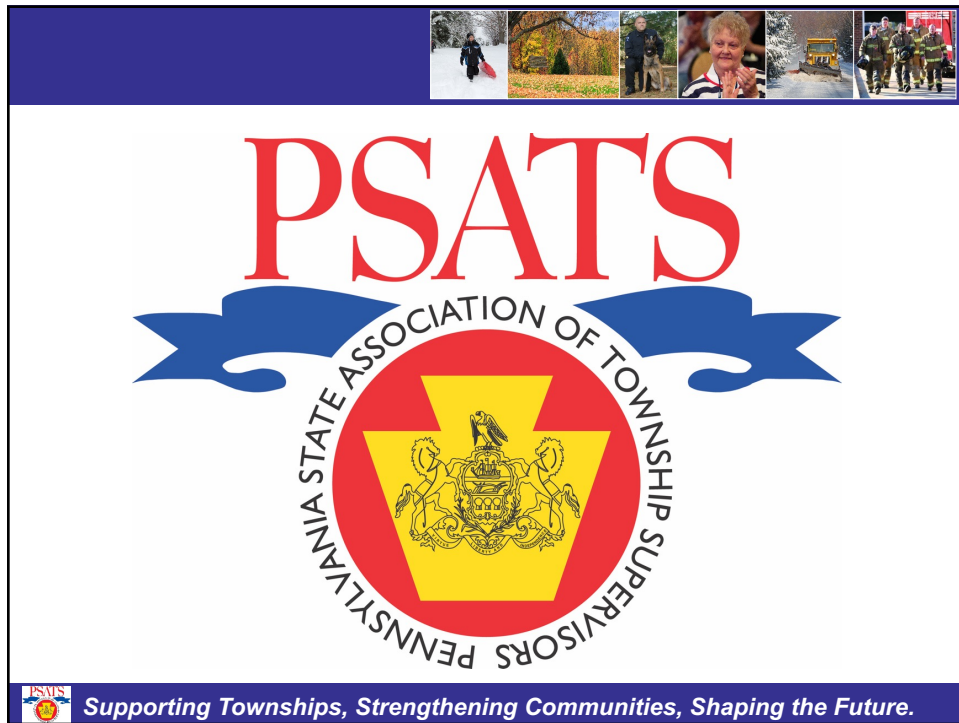




1

EMS in Pennsylvania – Trends and Opportunities – Jerry Ozog, Public Safety Specialist



2

Statewide EMS Challenges

- Money
- People
- Organizational Challenges



3

Common Issues

- Lack of consistent quality communications between the Township and Nonprofit (fire & EMS)
- Sending a letter to township requesting funds without any context
- Financial transparency concerns
- Perceived inappropriate purchasing



4

Common Issues

- Nonprofit internal conflict rumors
- Lack of planning for major purchases
- Absent or inconsistent commitment to volunteerism



5

Trends

- Local cooperation must increase
 - Multiple municipalities
 - Multiple fire service organizations
 - Multiple EMS
- That cooperation must be defined at the local level
- Must have the difficult conversations
 - Planning is essential
 - Doing the same may or may not be sustainable
- What is your vision for the future?



6

Current Challenges

From your perspective and township, list your current challenges.

- How are you addressing challenges?



7

Why are we here?

- EMS organizations are critical to public safety in Pennsylvania
- The majority are nonprofits organizations
- Changing community demographics
- Greater community expectations for service
- Greater accountability, legal issues



8

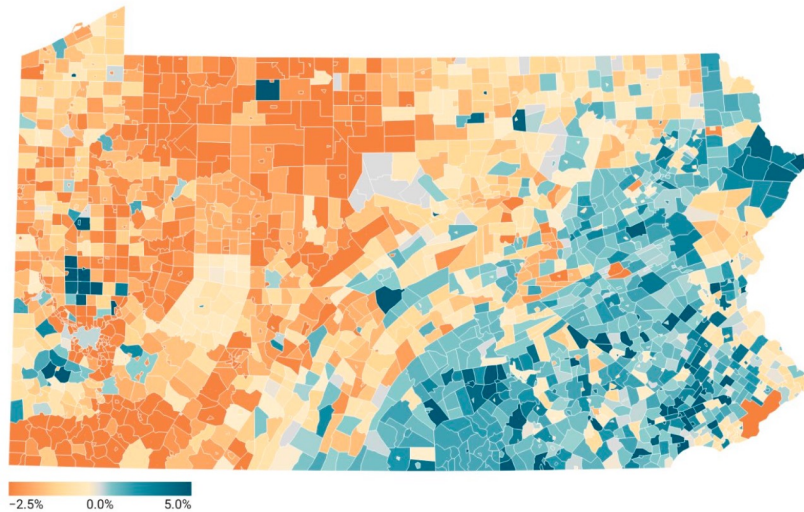
Highly Local Viewpoint



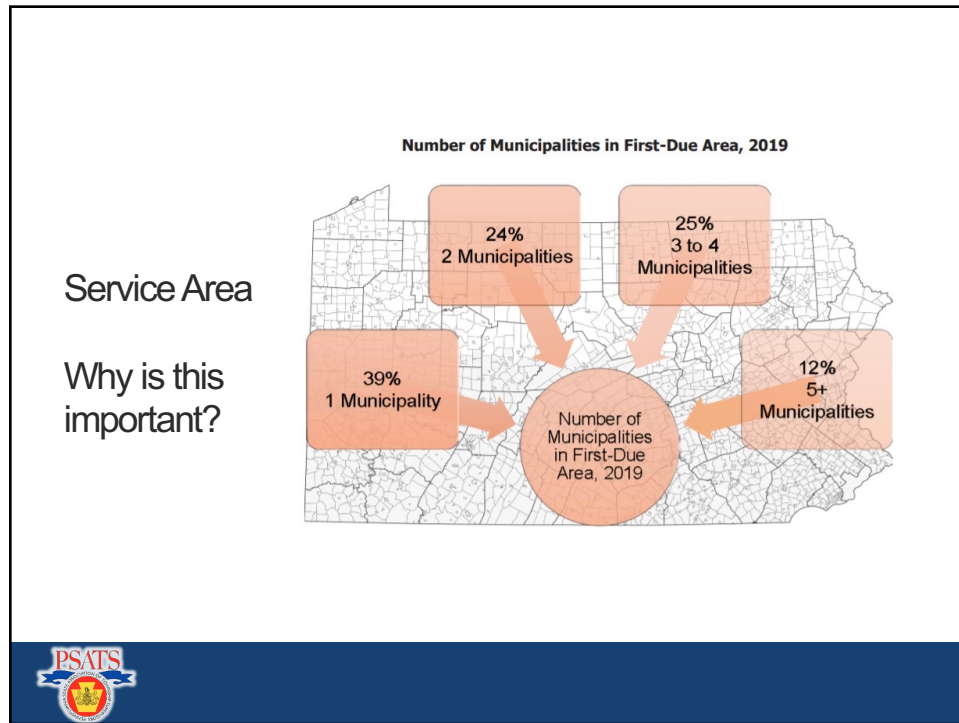
9

Percent Change in Pennsylvania Municipalities

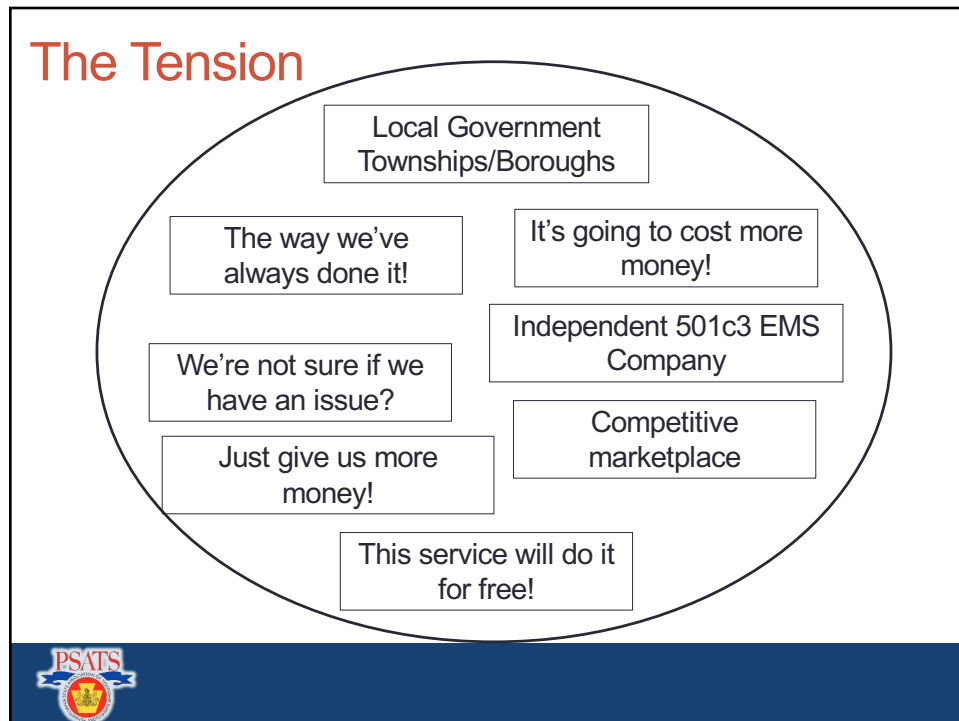
Change from 2020 Estimates Base to July 1, 2023 Population Estimate



10



11



12

How will we address our challenges?

- Individually?
- Collectively?



13

PSATS EMS Lifeline: Engaging the Community

- Community engagement – identify and facilitate key members of the community.
- Establish a community leadership team
- Provide education and awareness
- Provide education on effective nonprofit governance/management
- Develop a strategic plan
- Develop a marketing / community awareness plan
- Consider governance changes



14

The Importance of Relationships

**NO ONE SAID A
RELATIONSHIP
WOULD BE
EASY.**



15

Long Term Success

Communications



Transparency



Trust



Relationships



16

Questions

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